

## **Student Satisfaction Survey** On **Teaching – Learning and Evaluation**

The Internal Quality Assurance Cell (IQAC) of the institution has conducted the Student Satisfactory Survey on Teaching-Learning and Evaluation for the year 2020-2021 using the comprehensive format provided by NAAC with the help of Heads of the Department and senior members of the faculty. A total of 1928 students across all the programmes – B. Tech, M. Tech, MBA and MCA have participated in the survey. Basing on the opinions given by the students, the weighted average method was followed to calculate the score for each question as well as average score. The details are given below.

Following are questions used for conducting online student satisfaction survey regarding Teaching-Learning and Evaluation process. The students were advised to attempt all questions compulsorily choosing the most appropriate one among the five alternatives.

### **1. How much of the syllabus was covered in the class?**

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1773	114	41	-	-	3.89

### **2. How well did the teachers prepare for the classes?**

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1446	312	170	-	-	3.66

### 3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

Score	4	3	2	1	0	Weighted Average
Students	1156	514	258	-	-	3.46

### 4. The teacher's approach to teaching can best be described as

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

Score	4	3	2	1	0	Weighted Average
Students	1256	532	140	-	-	3.57

### 5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

Score	4	3	2	1	0	Weighted Average
Students	1638	204	86	-	-	3.54

### 6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Score	4	3	2	1	0	Weighted Average
Students	1522	299	107	-	-	3.73

**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1274	350	304	-	-	3.50

**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1652	198	78	-	-	3.81

**9. The institution provides multiple opportunities to learn and grow.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1472	313	143	-	-	3.68

**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1874	54	-	-	-	3.97

**11. Your mentor does a necessary follow-up with an assigned task to you.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1264	404	260	-	-	3.52

**12. The teachers illustrate the concepts through examples and applications.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1366	367	195	-	-	3.60

**13. The teachers identify your strengths and encourage you with providing right level of challenges.**

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1725	163	40	-	-	3.87

**14. Teachers are able to identify your weaknesses and help you to overcome them.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1729	136	63	-	-	3.86

**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Score	4	3	2	1	0	Weighted Average
Students	1854	74	-	-	-	3.96

**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Score	4	3	2	1	0	Weighted Average
Students	1263	595	70	-	-	3.60

**17. Teachers encourage you to participate in extracurricular activities.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Score	4	3	2	1	0	Weighted Average
Students	1645	262	21	-	-	3.84

**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Score	4	3	2	1	0	Weighted Average
Students	1872	56	-	-	-	3.97

**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1728	174	26	-	-	3.88

**20. The overall quality of teaching-learning process in your institute is very good.**

4 –Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1633	174	121	-	-	3.78

**Conclusion:**

The overall satisfaction of the students in Teaching – Learning and evaluation is good and the survey on overall quality of teaching-learning process is at **3.73**