

## Student Satisfaction Survey On Teaching – Learning and Evaluation

The Internal Quality Assurance Cell (IQAC) of the institution has conducted the Student Satisfactory Survey on Teaching-Learning and Evaluation for the year 2021-2022 using the comprehensive format provided by NAAC with the help of Heads of the Department and senior members of the faculty. A total of **2336** students across all the programmes – B. Tech, M. Tech, MBA and MCA have participated in the survey. Basing on the opinions given by the students, the weighted average method was followed to calculate the score for each question as well as average score. The details are given below.

Following are questions used for conducting online student satisfaction survey regarding Teaching-Learning and Evaluation process. The students were advised to attempt all questions compulsorily choosing the most appropriate one among the five alternatives.

### 1. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

Score	4	3	2	1	0	Weighted Average
Students	2245	91				<b>3.96</b>

### 2. How well did the teachers prepare for the classes?

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

Score	4	3	2	1	0	Weighted Average
Students	2045	201	90			<b>3.83</b>

**3. How well were the teachers able to communicate?**

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1973	203	160			<b>3.79</b>

**4. The teacher's approach to teaching can best be described as**

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1725	413	198			<b>3.65</b>

**5. Fairness of the internal evaluation process by the teachers.**

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	2149	187				<b>3.92</b>

**6. Was your performance in assignments discussed with you?**

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	2018	209	109			<b>3.81</b>

**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1547	599	190			<b>3.58</b>

**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	2108	157	71			<b>3.87</b>

**9. The institution provides multiple opportunities to learn and grow.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1672	514	150			<b>3.65</b>

**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	2122	214				<b>3.90</b>

**11. Your mentor does a necessary follow-up with an assigned task to you.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1949	233	154			<b>3.76</b>

**12. The teachers illustrate the concepts through examples and applications.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1530	626	180			<b>3.57</b>

**13. The teachers identify your strengths and encourage you with providing right level of challenges.**

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1929	255	152			<b>3.76</b>

**14. Teachers are able to identify your weaknesses and help you to overcome them.**

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1456	357	523			<b>3.39</b>

**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1954	354	28			<b>3.82</b>

**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1423	854	59			<b>3.58</b>

**17. Teachers encourage you to participate in extracurricular activities.**

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1403	600	333			<b>3.45</b>

**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1987	292	57			<b>3.82</b>

**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	2211	125				<b>3.94</b>

**20. The overall quality of teaching-learning process in your institute is very good.**

4 –Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

<b>Score</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>Weighted Average</b>
Students	1914	311	111			<b>3.77</b>

**Conclusion:**

The satisfaction of the students in Teaching – Learning and evaluation is good and the score from the survey on overall quality of teaching-learning process is **3.77**